

College Lane Newsletter

College Lane Surgery, Barnsley Road, Ackworth, WF7 7HZ Partners: Drs. I.Hanney, K. Needham, J. Eastwood, E. Moulton & L. Yellop

To all Patients of the College Lane Practice

The Patient Forum was formed following the public meeting held at the Surgery on March 31 2006. It is now one year old and this seems a good time to consider both the past and the future.

As you know the Forum was started to enable Patients as a group to support and communicate with the Practice and vice versa. When we meet there is always at least one doctor present and when necessary the Practice Manager.

Throughout the past year we have discussed a number of issues, including:

- the telephone/appointments system;
- the Blood Pressure unit in the waiting room;
- the Newsletter, its function and content;
- follow up options for patients where blood tests do not immediately need a further doctor's appointment;
- the Expert Patient Programme outlined by Dr Hanney in December 2006;
- the Practice Website etc.

The Forum group is independent and we are all volunteers, but it exists to help strengthen the Practice wherever possible.

We are holding a meeting at the Surgery on May 2 at 6.15 pm when the chairperson of the Patient Advisory Liaison Service, Mrs Margaret Saunders, is speaking on "Constraints put on General Practice by the Primary Care Trusts". You are all welcome but do please let me know to make sure we have enough space for you.

For the future we should like to ensure that we represent all age groups, and are particularly keen to welcome families with teenagers and young children registered with the Practice. We know you are all very busy, but would welcome your interest and help.

Phillip Stevens Chairman

Remember! If you have any questions or queries, contact us via the Patient Forum Box in Reception at the Surgery or via the contact numbers displayed on the Waiting Room Notice Board.

Issue 3

April 2007

Practice telephone: 01977 611023



Teenage Clinic

Wednesday evening

6:30-7:30 pm

**No appointment required—
just drop in!**

This is an
adult/parent free clinic
for 11-19 year olds.

You can usually choose to see either a Nurse or Doctor in a confidential consultation.

We have been running this clinic for a number of years now and are currently in the process of an audit with the aid of a postal questionnaire. The results will be posted in the waiting room in May 2007.

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## Early Morning Appointments

These are available from 7.30 am on Tuesday and Thursday mornings with a Doctor, Nurse or Health Care Assistant. The appointments can be pre-booked and are to aid access to patients who find it difficult to attend at other times

(e.g. those who work away from the area, those in education etc.)

**Please check availability with reception.**

### Would you like to be Healthier and Wealthier?



Why not join the new **Stop Smoking Group** being held at College Lane Surgery?

Did you know that with the help and support of the Stop Smoking Service and the use of smoking cessation aids such as patches or micro tabs, you are 4 times more likely to succeed with your quit attempt than if you went cold turkey? Stop Smoking groups are very informal and relaxed and are here to help you quit, not to tell you off!

The first of a series of courses began on 24th April for an 8-week period; the sessions last an hour commencing at 4pm.

The course entails a lot of helpful advice and information including how to stop smoking without gaining weight and how to cope with the stresses of life without a cigarette.

So what are you waiting for? Sign up today! **The referral forms are available from Reception at College Lane Surgery.**

We look forward to seeing you there.

### Question!

**What is the Practice view of the Government's request for patients to be questioned about their plans to put all medical records on the new computerised national database?**

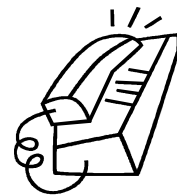
### Answer!

**There would need to be more discussion within the practice before consulting patients or instigating the proposal.**

**Brian Parr**

### Telephone Consultations!

Each day a number of Doctor and Nurse telephone consultations are available for people who perhaps just need advice over the phone rather than an appointment at the surgery. If you think this would be appropriate for you please make a request via reception. Sometimes the receptionist may suggest this to you, if suitable, as an alternative to visiting the surgery.



### Practice Staff Update

**Jennifer Shepherd** (Finance Administrator) retired on 20<sup>th</sup> April after 14 years with the team at College Lane Surgery. There was a tearful departure as we said goodbye to an excellent colleague and friend.

**Dr Kizzy Dyas** (Foundation Doctor) joined us in April for a four month post. We said farewell to Dr Matthew Ryan who has completed his stay here.

### HOLIDAY INJECTIONS

If you book a holiday which requires that you have travel vaccinations we need at least 4 weeks notice to ensure that we get up to date health information on the country to which you are travelling.

Those with more complex travel plans should be seen at least 3 months before they travel as some courses of vaccination take a month. Other vaccines may require an appointment at the Leeds Travel Clinic.

We will assess your needs to ensure that there are no contra-indications or interactions to current medication or medical problems. Please ask reception for a travel form, fill this in and return it to us.

It usually takes a week to collate all the information we require and to assess your travel risks. We, therefore, ask you to telephone a week after your forms have been submitted to see if you need an appointment for travel vaccinations.

Patients requiring Yellow Fever Vaccinations will be charged a private fee.

**Happy Healthy Holidays - The Practice Nurses**

